



DRC/RAAD/PT(7)/2024/109

31st December 2024

PUBLIC NOTIFICATION ON PROPERTY TAX

The Department of Revenue and Customs (DRC) would like to notify the public on the following:

1. The property owners can pay taxes for their properties located in different parts of the country online using the Property Tax System (PTS) through the online payment platform at <https://pts.drc.gov.bt/>. Alternatively, individuals requiring assistance in the payment process can visit the nearest Regional Revenue and Customs Office, Thromde, Dzongkhag or Gewog offices.
2. To access the Property Tax System (PTS), it is mandatory for all the taxpayers to log in with the Bhutan National Digital Identity (Bhutan NDI) App. If faced with difficulty during registration on Bhutan NDI App, please call Toll Free number 1199 for assistance or send an email to ndi@tech.gov.bt.
3. Building owners are responsible for verifying the accuracy of their building data in the PTS. If their building or flat details are missing or if there are discrepancies in the information, building owners can submit the correct details through the online platform at <https://zhichar.ddnsfree.com/public> or by clicking on the "Submit Building/Unit Correction Request Here" option available on the PTS Dashboard.
4. Joint owners of land/buildings/flats whose Proportionate Land Rights are not reflected in the Thram, are requested to update the thram/flat details by visiting the respective Land Sector Offices. For jointly owned Building/Flat, owners should apportion the PLR upon agreement between the owners and by submitting the PLR form to the LGs or NLCS.
5. The collection of Property Tax for the Year 2024 shall start on 1st January 2025 and end on 28th February 2025. A late payment penalty of 24% per annum is applicable on the tax amount due from 1st March until the date of payment.

Director General
Department of Revenue and Customs